



## DATABASE SUPPORT TECHNICIAN

EnterpriseWorx is a Johannesburg-based IT company with areas of expertise including business intelligence, data management and application development, as well as an array of solutions tailored to address clients' specific needs.

Established in 2003, we've become specialists in using the power of technology and information to give organisations a competitive edge. To this end, we prioritise global best practices, agile methods, superior technology and the highest-calibre people and process optimisation, and we support all services with first-class IT project management and business analysis.

### Job Description:

We are looking for a motivated individual to join our database administration and product team. Curiosity and willingness to learn and grow are a must. The candidate must be well presented and have effective communication skills. Although we are a remote-first company, own transport required is required.

Responsibilities will include pro-active maintenance and monitoring of internal and client database environments. Ad-hoc or scheduled changes/patches to internal or client database environments using accepted change control standards. Responding to internal and client support tickets in a timeous fashion.

You will also be required to do basic database development on our in-house centralised database administration tool suite (Conductor4SQL), as well as end-to-end testing of new features and improvements in the lab environment. Limited client deployment and support of in-house products, as well as ad-hoc consulting and training, is also required.

### **Responsibilities**

- Development, testing and support of in-house database products.
- Support and maintenance of internal and client database environments.
- Implement and monitor database security measures.
- Design and document database architecture.
- Creation and updating of technical documents and knowledge base.
- Manage the performance of SQL databases hosted both on-premises and in Azure.
- Proactively identify and tune poorly performing queries.
- Configure and maintain database servers and processes.
- General database administration tasks.

### **Experience Requirement**

- 2+ years of database administration experience
- 2+ years of support experience



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### Educational Requirement

1. Bachelor's degree or NQF Level 6 Diploma in computer science, or related field
2. Microsoft Certification in applicable technologies



### Required technologies knowledge and experience

- Microsoft SQL Server
- Microsoft Azure SQL Database
- Azure Synapse
- Microsoft SQL Server Management Studio
- Azure Data Studio
- Microsoft .NET Frameworks
- Microsoft Visual Studio and Visual Studio Code
- Git
- Basic networking experience beneficial
- Basic Microsoft Windows and Windows Server experience beneficial
- Office Suite (Word, Excel, etc.)

### Working environment

- Remote-first. Mostly home-based, with limited travel to office and clients (own transport)
- Working hours 8:00 to 17:00 weekdays, rotating after-hours and weekend support required